PARALLEL SESSION 6 – QUALITY HOPES
P6A – MSC and Ph.D. Presentations
P6B – Presentation of Mega Projects Based on Quality
P6C – Quality 5.0 for Platinum Society
P6D – Quality and New Leadership Concepts for Quality 4.0 Era
P6E – Quality for Smart Cities

PARALLEL SESSION 7 – INNOVATION, QUALITY & AI
P7A - Innovations in Digitalization & AI
P7B – Lean innovations
P7C – Social innovations
P7D – Innovations and Sustainability
P7E – Innovations and Smart education

Registration

Important dates:
- Early registration and payment - stage 1 (25% discount): until December 15, 2019
- Early registration and payment - stage 2 (18% discount): until April 15, 2020
- Regular registration and payment: from April 16, 2020
- Cancellation with refund: May 15, 2020

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Domestic participants and from countries with GDP <US$10,000 according to the IMF

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* Students of Bachelor, Master and post-graduate studies, not older than 30.

Invitation to submit papers

The Organizing Committee invites all interested authors to submit paper abstracts for the upcoming 64th EOQ Scientific Congress on Quality Standards. Authors submitting papers are entitled to a 50% discount on the regular registration fee.

Abstract submission: December 15, 2019
Abstract acceptance notification: January 31, 2020

One author can submit one abstract / paper. Official language of the Congress is English.

Location and Accommodation
Hotel Hyatt Regency 5*
Milentija Popovica 5, 11000 Belgrade, Serbia
Accommodation contact: +381 11 3011-182
Email: reserve.hrbelgrade@hyatt.com

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Mob: +381 63 368-594
Fax: +381 11 3629-406
E-mail: office@eoqcongress2020.srmek.org
eoqcongress2020.srmek.org

Domestic participants and from countries with GDP <US$10,000 according to the IMF
Dear Friends and Colleagues!

Welcome to the 64th EOQ Scientific Congress on Quality Standards.

Following the UN Sustainable Development Goals (Agenda 2030) and a mission of the European Organization for Quality (EOQ), we are endeavouring to transfer the theory and practice of modern quality management to Serbia and other countries with less developed economies.

Among other reasons, less developed economies are a consequence of unapplied quality management system in practice.

The key factors for understanding and successfully implementing quality management are the effective formal education within elementary schools, high schools and universities and training for specialists in the industry.

After researching the level of inclusion of quality standards in the education systems of different countries, we will determine where and how the best results are achieved.

A scientific aspect has been added to the EOQ Congress 2020, in order for event to achieve added value and attract authorities of the academic community worldwide related to quality management. Beside the usual topics, attention will also be drawn to Business Excellence, as well as Innovation.

There are many reasons to visit Belgrade and Serbia, which are awakening and in the process of catching up with the developed world after many political challenges.

President:
Dr Jovo Lojanica - President of SRMEK Association, Belgrade, Serbia

Members:
Patrick Mongillon - EOQ Board Ex. Vice President, Paris, France
Pedro Saraiva - APQ Vice President, Portugal
Prof. dr Negoslav Ostojic - European Peace and Development Center of the UN University for Peace, Belgrade, Serbia
Gianluca Mule - EQM Chief Operating Officer, Brussels, Belgium
Zoran Lekic - EOQ Honorary Member, Ljubljana, Slovenia
Olivera Iggnjatovic - SRMEK Association, Kragujevac, Serbia

Program
PLENARY: FROM NEW QUALITY CONCEPTS TO QUALITY SCIENCES
Research: Quality Teaching in European Universities
Research: Quality Teaching in European Elementary and Secondary Schools

PARALLEL SESSION 1 – QUALITY CONCEPTS APPROACHES & TOOLS
P1A – Future of Quality Education & Training
P1B – Challenges, New Ideas, and Concepts
P1C – Quality Models and Standards
P1D – Quality Techniques, Tools and Applications
P1E – Quality Research

PARALLEL SESSION 2 – CASE STUDIES RELATED TO QUALITY
P2A – Quality Stories in Industrial Organization
P2B – Quality Stories in Service Organization
P2C – Quality-Based Project Management
P2D – Quality Stories in Health and Care
P2E – Quality Stories in Educational and Knowledge Economy

PARALLEL SESSION 3 – THE QUALITY WORLD
P3A – EOQ
P3B – IAQ, International Academy for Quality
P3C – ASQ, American Society for Quality
P3D – CAQ, China Association for Quality
P3E – ANQ, Asian Network for Quality

PARALLEL SESSION 4 – BUSINESS EXCELLENCE & QUALITY
P4A - The new role of assessors with the EFQM Model 2020
P4B – New challenges and competencies for EFQM assessors
P4C – Assessors as new organizational coaches
P4D – EFQM model 2020: a new management guide and a modern diagnostic tool
P4E - EFQM Model 2020: embrace change, drive performance and evolve for the future

PLENARY: QUALITY FUTURE VS FUTURE QUALITY

PARALLEL SESSION 5 – QUALITY & CIRCULAR ECONOMY
PSA – Data-Driven Quality and Virtual Reality
PSB – Quality and Sustainability
PSC – Quality and Quality of Life
PSD – Reliable and Circular Economy
PSE – Quality and Business Models

Regards,

Dr Jovo Lojanica
President of the Organizing Committee